Service Call:

	Protection Plan Elite ($9.95/month)	Protection Plan Lite ($5/month)	No Protection Plan
Trip Charge	$20	$30	$75
Labor	$50/hour after first 2.5 hours	$50/hour after first hour	$50/hour after first hour
Equipment Costs	Covers Equipment Failure or Acts of God (Storm) – 1 per Year	Covers Equipment Failure but not Acts of God – 1 per Year	Customer Bears Any Necessary Equipment Costs
PoE Adapter	No Charge Doesn't include shipping ($5)	$25	$25
Radio Replacement	No Charge unless customer dmg	No charge unless customer dmg or act of God	$200
Cable Replacement	$0.27/ft up to 100 ft.	$0.50/ft	$1.00/ft
Tower/Silo Climb (add to trip charge)	No Extra Charge	$20	$30

Accessory Costs
5ft Tripod: $65.00
10ft Tripod: $160.00
Non-Pen Mount: $200.00
Additional Labor: $50/hr ($25 per half hour)

Installation:

No Contract (signs Terms & Conditions)
Installation Fee: $59.95
Equipment Rental Fee (one time): $10.00
Includes: 1.5 hours of labor (additional labor $75/hr), 75ft cable (additional cable $1.00/ft), PoE
Does **NOT** include tripod/pole/extended mount if necessary

Two Year Contract (signs Terms & Conditions)
Installation Fee: $0.00
Equipment Rental Fee (one time): $10.00
Includes: 1.5 hours of labor (additional labor $50/hr), 75ft cable (additional cable $0.50/ft), PoE
Tripod/pole/extended mount included if necessary

Accessory Costs
5ft Tripod: $65.00
10ft Tripod: $160.00
Non-Pen Mount: $200.00
Site Survey: $80.00

Other Products/Services:
Equipment Pickup: $50.00
Early Termination Fee: $350.00
Vacation Hold: $15/mo (no data) *up to 6 months
Vacation Hold Plus: $20/mo (768k to keep thermostats and IoT devices running) *up to 6 mo
PoE: $25.00
Point to Point: $280.00
Static IP: $20/mo
Back-up Service 25Mbps down x 5Mbps up(5Ghz Radio): $10/month
Back-up Service 25Mbps down x 5Mbps up(3Ghz Radio0: $15/month