

3 Customer Initial Billing Information & Guideline

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Purpose:

This document provides the customer with the initial billing information upon the completion of the installation.

Goal:

- Ensure the customer is aware of the billing process after installation
- Ensures the customer does not incur a late fee
- Ensures the customer does not get marked as delinquent
- Resulting in a unsatisfactory customer experience

Contract of Sales Billing Information:

Customer hereby agrees to have Bertram Equipment installed at Customer's premises at such time and in a manner approved by Customer and Bertram. at this time, Customer is required to pay a Total Deposit, consisting of an Initial Deposit (if necessary), installation Fee, One-Time Equipment Rental Fee and a First Month Payment.

Customer Initial Installation Billing Information:

- The customer is required to pay
 - The installation fee
 - One-Time Equipment Rental Fee
 - The First Month Payment

Please note that it is the customer's responsibility to immediately:

- Log into your customer portal and make your payment
 - By credit card
 - By Check
 - Noting there is a fee for this paper option

Failure to do so quickly may result in either:

- A late payment notice and fee
- A discontinued service notice